



## RETURNS POLICY - STINGER USA

This returns policy applies to customers who bought Stinger product from the online store that is part of this website. If you would like to return a Stinger product you purchased from a Stinger dealer, please contact that dealer about their return policy.

For returning product acquired through our online store, please take into account the following:

1. Stinger products carry a 30-day Money Back Guarantee so you can only return items within 30 days of purchasing that product.
2. Product items that are damaged or missing any parts will be ineligible for a return.
3. Stinger does not refund any services.
4. All Stinger products you wish to return must be shipped to us in original packaging and you must have proof of purchase. Credit will be processed within 7-10 business days after receipt of your return.
5. **Please note that we only accept return product that has an official Return Authorization Number (RAN).** Please obtain from us your official Return Authorization Number (RAN) by emailing us your request - to [stinger@carcomputerusa.com](mailto:stinger@carcomputerusa.com) - and listing the serial numbers/order number.

The products should be sent to the address located on the RAN form you received. For us to effectively process your return, please make sure your RAN is on the outside of the package you ship to us. Please use a trackable shipping service with insurance such as FedEx or UPS. The return shipping charge will be your responsibility.